

Finance & Administration

Providing sound stewardship of state assets through good business practices and great customer service.

- F&A has 2,001 full time employees across 8 Divisions.
- Staff operate in a variety of roles across 19 of Tennessee's counties.

Office of Inspector General

Responsible for identifying and investigating persons who commit TennCare fraud.

Highlights for the fiscal year 2020:

- Received 2,398 complaints of TennCare fraud and abuse.
- Opened 499 criminal cases / 34 convictions
- Received \$453,462.21 in court ordered criminal restitution.
- Recommended termination of 234 TennCare enrollees for a potential savings of \$950,353.20.

Strategic Technology Solutions

STS provides planning, resources, execution and coordination in managing the information systems needs of the State of Tennessee. In Fiscal Year 2020:

- 398% increase in virtual needs met.
- Pandemic security/infrastructure needs met.
- MyTN mobile app provides single-point access to 46 services.
- 2020: 210,050 orders fulfilled for technology support to state employees.

Division of Accounts

The Division of Accounts provides the controller function for the state, including management of all aspects of the preparation and independent audit of the state's Comprehensive Annual Financial Report, as well as statewide centralized supplier payment and payroll processing.

- Awarded a Certificate of Achievement for Excellence in Financial Reporting for the state's comprehensive annual financial report (CAFR) for the 40th year, the most awarded to any state.
- Provides back office accounting services for thirty-six (36) executive branch agencies.

Budget Division

Plans, prepares and executes the state budget in collaboration with the governor, state agencies and the legislature.

The state's 2021-22 rainy day fund is an estimated \$1.55 billion, the largest in state history.

Benefits Administration

Administers the state-sponsored insurance benefits for state, higher education, local education and local government employees, dependents and retirees.

- 99.4% customer satisfaction for 2020.
- Doubled Telehealth virtual medicalvisits from 2018 to 2020, serving members where they are.
- 6-year average premium increase for the state health plan was only 0.7% compared to the state and local government benchmark of 3.9%.

Office of Criminal Justice Programs

OCJP grants monies to support innovative projects statewide in efforts to reduce criminal activity, provide services for victims of crime and promote overall enhancement of the criminal justice system in Tennessee.

Latest fiscal year highlights:

- Total obligations: \$79,012,349.
- Total served under the Victims of Crime Act (VOCA), 113,630.