



Department of Commerce & Insurance

Mission:

Fostering fair marketplaces, public safety and consumer education that promote the success of individuals and businesses while serving as innovative leaders

Vision:

Protecting Tennesseans through balanced oversight of insurance and regulated professions while enhancing consumer advocacy, education and public safety

Emergency Communications



Provided **560** hours of in-person training & **11,653** hours of online training to **2,948** 911 professionals, including **2,304** hours of T-CPR training

Insurance Division



In 2022 Our Insurance Division helped Tennesseans recover **\$11,495.107.09** and mediated **3249** complaints

Law Enforcement Training



A total of **1049 students** were trained in **38 different classes** at the Tennessee Law Enforcement Training Academy (TLETA) in 2022. Since 1966, 23,716 officers have been trained at TLETA's basic recruit schools.

Division of Regulatory Boards



In Calendar 2022 processed **43,199** new licenses & **108,067** renewals, assessed **\$1,250,150** in civil penalties, completed **19,537** inspections, processed **3,468** complaints, and completed **468** investigations.

Securities Division

151 investigations opened. **28,641** securities filings received & processed. Ensured compliance & provided services to **332** Investment Adviser firms. **187,446** Broker-Dealer agents & **6,709** Investment Adviser representatives registered. **79** Investor Education Outreach events reaching **355,902** TN consumers.



State Fire Marshal's Office



20,175 free smoke alarms were distributed across the state in 2022 and the Tennessee Fire Service and Codes Enforcement Academy conducted **1,093 fire and codes training classes.**

TennCare Oversight Division



Processed **579** provider complaints and **263** requests for independent review of denied claims filed by healthcare providers. Handled **7114** enrollee requests for assistance by TennCare enrollees